



Legal conditions

SOLLO REST S.L.U., in compliance with the Law of Information Society Services and Electronic Commerce (Spanish: *La Ley de Servicios de la Sociedad de la Información y de Comercio Electrónico / LLSSICE*) and with the Spanish Organic Act 15/1999 on the Protection of Personal Data (Spanish: *La Ley Orgánica 15/1999 de Protección de Datos española*), guarantees the total privacy of our clients' personal details. All details sent via the forms featured on our website form part of a database belonging to Sollo Rest S.L.U. which is protected and registered in the AGPD (Spanish Data Protection Agency) in accordance with said laws.

We remind you that **Sollo Rest S.L.U.** does not sell or share the details provided by its users with any third party or organisation. These details may be used solely for the purpose of managing the running of the Site and to provide services requested and authorised by the user, as well as offer informative announcements or others which we consider to be of interest to you. The fields marked 'obligatory' are required in order to be able to carry out the requested service.

You can exercise your rights of access, rectification, cancellation and opposition, as well as express your desire to not receive information from our company, by informing us via the following e-mail address: info@sollo.es

Terms of booking

By making a booking, you express your acceptance of and conformity with these terms. Bookings will be processed under the commercial name **Sollo Restaurante**. A booking entitles the specified number of diners to eat at the restaurant on the date and time indicated therewith.

In order to claim your booking, it is necessary to show your booking receipt code on arrival and for this code to be validated by the **Sollo Restaurante** staff.

Failure to attend a booking on the day and time indicated will result, as compensation for its unfulfillment, in the booking payment being considered as settling the payment of said compensation.

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We do not accept returns or cancellations, unless express written communication of such is made by **Sollo Rest S.L.U.** or **Sollo Restuarante**.

Modifications will only be accepted under the following circumstances and with a minimum of FORTY-EIGHT HOURS' notice prior to the date for which the booking was made. The customer will have to log into the system via the website and provide the details with which the initial booking was made:

- Change of date, time or service. Another date, time and/or service (always within the same season) will be chosen, subject to availability at the restaurant.
- Increase in the number of diners in a booking: The system allows you to make this modification by adding up to two additional diners to the original booking. For more diners, it is necessary to contact the restaurant via e-mail or telephone.
- Reduction in the number of diners: If someone under the booking is unable to attend on the date and time initially selected, one has the option to divide the original booking in two, depending on the needs of the group (see example in FAQs). In such a case, the payment remains effective for each booking, both of which the client is responsible for organising.

The booking will not be finalised until it is accepted and confirmed by **Sollo Restaurante**.

Bookings are not normative, in that they can be transferred to other people, while remaining subject to the showing of the booking receipt with its corresponding code, and with the same obligations made effective by the booking, in particular those under 'Conditions of Booking'.

With a view to allow for the adaptation of the menu to the necessities of each customer, a space is provided wherein to inform us of any allergies, intolerances or other food-related concerns, which must be mentioned at the time of booking in the space provided.

The FAQ area is made available to clients in order to expand the information around these terms and conditions. As such, by agreeing to these conditions you agree to the information given under 'FAQs'.

The person making a booking must be an adult.

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Payment methods

In order to make a booking official, a credit/debit card payment is made in advance through the payment portal of a bank hired for this purpose. The generic price for the booking is €20 per person or the price shown on the website for other categories (see, in particular, 'Bono Regalo'/Gift Voucher) which will be deducted from the total sum on the day of the meal, except if the client should fail to attend.

There is also the option to book and pay the total price for the meal in advance, in the option entitled 'Bono Regalo' (Gift Voucher).

If there is any difficulty in making the payment by card, you are advised to contact your bank, or **Sollo Restaurante** via email: info@sollo.es

Limitation of responsibility

The menú shown on our website does not necessarily have to be identical to the one served on the day of your booking, since this may be made impossible by market conditions or other reasons beyond our power. Nevertheless, the basic content will be similar.

The content of the website may be inexact or incomplete. Therefore, to resolve any queries you are advised to contact info@sollo.es

SOLLO REST S.L.U

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